



**CONCIERGE**  
AESTHETICS & PLASTIC SURGERY

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## Cancellation Policy

Concierge Aesthetics and Plastic Surgery appreciates your prompt arrival for all appointments.

The courtesy of at least 24-hour notice for all cancellations is required. If you fail to cancel within 24hrs a late cancellation fee may occur of 50% of your scheduled service.

Below are Concierge Aesthetics and Plastic Surgery's Cancellation and No-Show policies:

I understand that payment is due at the time of service.

\_\_\_\_\_ Initials

### Facial Aesthetic Treatments

The entire service fee will be charged to your credit card for no-shows. If you have purchased a series of treatments, one treatment will be deducted per no-show. Late arrival of 15 minutes or more for a scheduled appointment will be considered no show. Late cancellation will result in a 50% fee of the scheduled service.

### Laser and Injectable services

The entire service fee will be charged to your credit card for no-shows. If you have purchased a series of treatments, one treatment will be deducted per no-show. Late arrival of 15 minutes or more for a scheduled appointment will be considered a no-show. Late cancellation will result in a 50% fee of the scheduled service,

### CoolSculpting

A 50% deposit is required to hold all CoolSculpting appointments. **Appointments not cancelled with at least 24 hours' notice will result in forfeiture of deposit. Pre-Paid treatments will be charged a cancellation fee of \$250.**

I agree to provide and store my credit card information electronically\* with Concierge Aesthetics and Plastic Surgery.

\_\_\_\_\_ Initials

I understand the above fees will be applied should a no-show or less than 24hr cancellation event occur.

\_\_\_\_\_ Initials

**Concierge Aesthetics and Plastic Surgery will honor a one-time waiver of this fee should an emergency occur.**

\*All information provided is protected under HIPAA and will not be shared with outside parties.

Concierge Medical Spa

(630)-715-2853

info@conciergemedspa.com

Please contact us with any questions or concerns regarding our cancellation policy at (630)-715-2853